



Workflow Central Use Case

Healthcare Sector

Merge

Detailed Use Case

Healthcare Sector – Merging multiple files and sharing while remaining in compliance.

The Challenge

- Patient referrals can be a time-consuming, error-prone process, requiring to collect information from various document formats, both paper and digital. Sometimes, important patient information is mistakenly left out. Referred physicians may contact the medical office assistant down via email, which poses a security concern.

The Solution

- Once she collects and scans all the necessary documents, she can then use Xerox Workflow Central to quickly merge the files into a single master file before sending it directly to the referred physician via an encrypted email feature.

The Benefits

- Thanks to a faster, simpler workflow that reduces errors and omissions, her productivity increases. In addition, the Encrypt and Track feature safeguards sensitive patient data in full compliance with local legislation.



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